



## Impartiality Policy

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**IETQAN Conformity and Certification** is a certification, inspection and testing company that guarantees that all certification, inspection and testing processes instil confidence in the client that they are carried out in an impartial environment.

To achieve this task, the top management commits to follow the principles:

- To maintain partnership cooperation with each client while observing the principle that the certification, inspection and testing process, its results, including certification/inspection decisions and test evaluations, are not dependent on the financial interest of the company;
- To perform certification, inspection and testing services by workers independent of clients and monitor this activity;
- Not to condition the performance of these services by their interconnection;
- Not to provide consulting services on management systems to certified clients in any form;
- Before concluding the contract with the audit client, to identify, analyse and, if it arises, also document the possibility of a conflict of interests caused by the provision of certification, including any conflicts caused by its relationships. If any relationship raises concerns about impartiality, to document it and demonstrate how those concerns will be eliminated or minimized;
- To adhere to the principle: "trust but verify", which must fulfil the principle of obtaining objective evidence and only then evaluate;
- To avoid, or it is forbidden to use methods of intimidation of any person participating in the certification, inspection or testing process.

This policy is binding for all employees of **IETQAN Conformity and Certification**.